



Broad St Hall

Broad Street Hall, Broad Street, Coventry CV6 5BG  
Telephone: 024 76

## **SAFEGUARDING VULNERABLE ADULTS POLICY**

Broad Street Hall [BSH] takes the welfare of all vulnerable adults who come into its premises or who are involved in its activities and services seriously.

BSH aims to ensure that they are welcomed into a safe, caring environment with a happy and friendly atmosphere.

BSH recognises that it is the responsibility of each one of its staff and volunteers to prevent the neglect, physical, sexual or emotional abuse of vulnerable adults and to report any abuse discovered or suspected.

### **What is a vulnerable adult?**

Safeguarding adults at risk means protecting their right to live in safety and free from abuse and neglect. Safeguarding duties for adults at risk apply to any organisation working with anyone aged 18 or over who:

Has needs for care and support (whether or not the local authority is meeting any of those needs) and

Is experiencing, or is at risk of, abuse or neglect

As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

An adult at risk of abuse may:

Have an illness affecting their mental or physical health

Have a physical or sensory impairment

Have a learning disability

Suffer from drug or alcohol problems

Be frail

Be elderly

### **Safeguarding is everyone's responsibility:**

Safeguarding vulnerable adults is a part of the wider role of safeguarding and promoting welfare. This refers to the activity which is undertaken to protect specific vulnerable adults who are suffering or are at risk of suffering significant harm. As adults and/or professionals or volunteers, everyone has a responsibility to safeguard vulnerable adults and promote their welfare.

Safeguarding and promoting the welfare of vulnerable adults – and in particular protecting them from significant harm - depends upon effective joint working between agencies and professionals that have different roles and expertise.

Some of the most vulnerable adults and those at greatest risk of social exclusion, will need co-ordinated help from health, education, social care, and quite possibly the voluntary sector and other agencies, including justice services.

For those vulnerable adults who are suffering, or at risk of suffering significant harm, joint working is essential, to safeguard and promote their welfare and – where necessary – to help bring to justice the perpetrators of crimes against them.

All agencies and professionals working, volunteering or using BSH should:

Be alert to potential indicators of abuse or neglect;

Be alert to the risks which individual abusers, or potential abusers, may pose to vulnerable adults;

Share and help to analyse information so that an assessment can be made of the individual's needs and circumstances;

Contribute to whatever actions are needed to safeguard and promote the individual's welfare;

Work co-operatively with parents, family members and/or other carers unless this is inconsistent with ensuring the individual's safety.

Ensure that their own behaviour does not cause distress, harm or neglect to any adult

BSH recognises its responsibility to implement, maintain and regularly review procedures, which are designed to prevent and to be alert to such abuse.

BSH is committed to maintaining good links with the statutory social services authorities.

## Procedures

In an Emergency Dial 999 or for urgent situations report to the police, Dial 101

Call Adult Social Care 024 7683 3003 or email [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

More information is available at [www.coventry.gov.uk/safeguardingadults](http://www.coventry.gov.uk/safeguardingadults)

## Other Sources of support



**Links to other sources of support**

<p><b>Age UK</b> 0800 055 6112 <a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a></p> <p>Advises and supports adults aged 60+, their families, carers and friends</p>	<p><b>Care Quality Commission</b> 03000 616161 <a href="http://www.cqc.org.uk">www.cqc.org.uk</a></p> <p>Advice about care providers</p>
<p><b>Safe to Talk</b> 0800 035 5309 <a href="http://www.safetotalk.org.uk">www.safetotalk.org.uk</a></p> <p>Support and information from Coventry Domestic Violence and Abuse Partnership</p>	<p><b>Safeguarding children</b> 024 7678 8555 <a href="http://www.coventry.gov.uk/safeguardingchildren">www.coventry.gov.uk/safeguardingchildren</a></p> <p>Reporting any concerns about a child or young person under 18</p>
<p><b>Recovery Partnership</b> 0800 7830447 <a href="http://www.addaction.org.uk/services/recovery-partnership-coventry">www.addaction.org.uk/services/recovery-partnership-coventry</a></p> <p>Support and advice for people experiencing problems with drugs or alcohol</p>	

## **Responsibilities**

The Board of Trustees is responsible for ratifying and reviewing this policy and ensuring that staff and volunteers set up and follow procedures and take action to implement the policy.

All staff, volunteers and users are responsible for behaving in accordance with this policy and other related documentation.

Resources will be provided to ensure all staff, volunteers and users are fully aware of this policy and related documentation, understand it and will be able to implement it.

## **Related Policies & Procedures**

Safeguarding Policy

Code of Behaviour

Complaints Policy